



Help in Southeast and East Europe

Help connects humanitarian aid and development action in Southeast and East Europe to foster self-reliance and inclusive, sustainable growth. Strengthening local capacities and advancing digital inclusion, green practices, and institutional cooperation, Help empowers people and partner organisations alike to build the social and civic resilience essential to stability and cohesion within the EU neighbourhood.



Contributing to Long-Term Stability and EU Integration

In cooperation with international donors and local partners, Help strengthens the region's capacity for sustainable development and progress towards EU integration. Against persistent political and socio-economic volatility, our interventions align with the UN SDGs and the EU's enlargement and neighbourhood policies.

Since launching our first emergency response in Bosnia and Herzegovina in November 1995, Help has continuously adapted its presence across Southeast and East Europe, scaling from crisis response to resilience-building and inclusive growth through regional cooperation and civil-society engagement.

1996–2024 at a Glance

- ▶ **1.3M people provided with emergency assistance**
- ▶ **17,000 families empowered through inclusive economic support**
- ▶ **20,000 individuals provided education and training to improve skills and knowledge**
- ▶ **25,000 Roma & Egyptian provided integrated support**
- ▶ **10,000 families provided with improved housing conditions**
- ▶ **300 local CSOs supported with capacity building through localisation strategy**
- ▶ **5,000 prisoners and prison staff supported in resocialisation process**
- ▶ **Help Localisation Facility (HLF) a GFFO-funded global program, coordinated by Help in Ukraine, to lead humanitarian and recovery efforts through qualitative, flexible, and needs-based funding for local projects and capacity building.**
- ▶ **Supported 49% of Youth and 41% of Women**

By 2025, Help's regional portfolio exceeds €200 million and 500 implemented projects - from grassroots actions to multi-million-euro interventions - demonstrating both scale and sustained trust among institutional donors and civil-society partners.

Advancing Inclusion, Resilience, and Sustainable Development

Income generation is crucial for socio-economic resilience. Help supports families through small-business grants, vocational training, and local initiatives, enabling access to basic needs, healthcare, education, and sustainable livelihoods, ultimately reducing poverty and promoting social inclusion.



Help delivers timely humanitarian aid during crises from natural hazards or conflict, addressing critical needs such as food, shelter, medical care, and psychosocial support. This enables affected populations to recover with dignity and stability.

Adequate housing is essential for stability, safety, and well-being. Help focuses on providing access to affordable housing to foster community development, social cohesion, and sustainable socio-economic integration.



Education and skills development empower individuals. Help's training programs provide market-relevant knowledge and skills for sustainable employment and civic participation, benefiting over 20,000 people and promoting lifelong learning and inclusive growth.

Through tangible programmes Help promotes digital upskilling, green entrepreneurship, and resocialisation of prisoners and correctional systems, building inclusive growth and democratisation through participation, shared responsibility, and locally driven resilience.



Help fosters cohesive societies that can tackle future crises by promoting inclusive, self-reliant, and sustainable models based on democratic values and resilient local ecosystems.

